

Wolf Workflow

Building the link between billing, scheduling and clinical software.

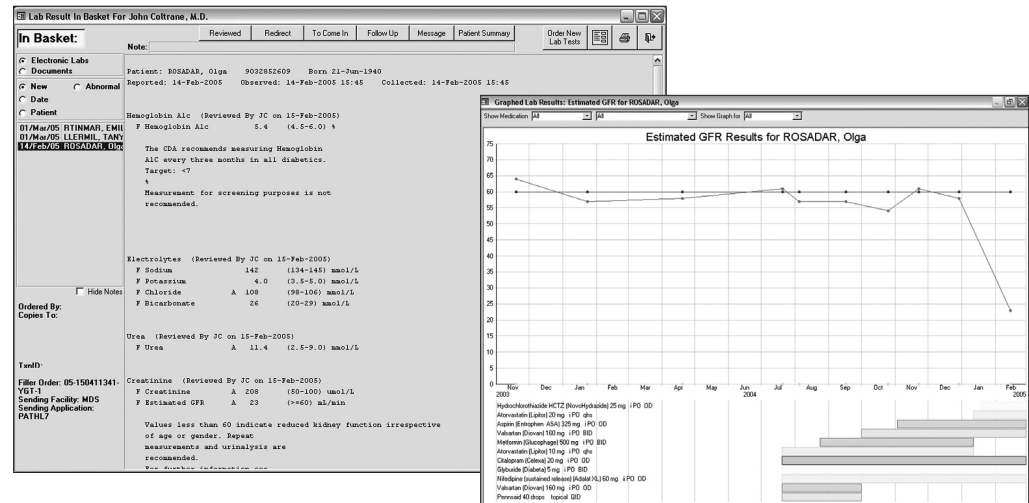
Wolf Workflow brings the Wolf EMR system together, building the link between billing, scheduling and the patient record through powerful medical workflow tools.

Health professionals can choose the degree and pace of automation that best suits their practice, gradually increasing or modifying integration and automation over time as they grow or their needs change.

Wolf Workflow includes many capabilities that significantly extend and deepen the integration between the modules. For example, front office staff can message physicians and other healthcare practitioners from the FrontOffice WorkDesk; physicians can schedule and monitor patient follow-ups; physicians can access, review and link electronic lab results; office management can track patient demographics and create rules to trigger appropriate actions. Through Wolf Workflow, common office activities are automated and coordinated, creating efficiencies, increasing effectiveness, saving time and increasing billings for the entire clinic.

Highlights of Wolf Workflow

- Close the loop between billing, scheduling and the patient record for a completely automated practice
- Take advantage of the leading electronic messaging system to pass messages quickly between staff and physicians
- Keep track of hundreds of patient messages – never lose another message
- Track patient demographics; proactively use rules to notify physicians and front office staff to schedule follow ups
- Refill prescriptions and schedule follow-ups quickly and easily
- Cut wait times for lab results in half with electronic labs; track urgent lab results anytime, anywhere you have access to the Wolf system
- Access the Internet for additional patient education tools
- Save time and eliminate paper through scanning and linking documents



“The Wolf Medical Suite has allowed us to practice better medicine while increasing our efficiency. Since starting with Wolf, I save over an hour a day through the elimination of the paper shuffle. Wolf’s lab and medication tools allow early recognition of critical trends - ultimately resulting in better patient care.”

Robert Voigt, BSc, MD
Spectrum Health, Vancouver BC

“We have over 45,000 patients, and get more than 400 calls a day; with Wolf we can pass electronic messages directly to the doctors’ systems, so we know they are sure to get them. We may have 100 messages out to patients at any given time; it would be literally impossible to manage that volume of messages without an electronic system. Now we can just search for messages and know quickly the status of all of them.”

Joanne Sullivan, Office Manager
Continuum Medical Care, West Vancouver BC





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Overview of Features

Delegate office tasks. Keep track of all patient messages and reduce missed communications.	Messages	One of Wolf's most popular features, with Wolf Messaging view intra-office and patient messages by time, date, patient and priority. Send and view intra-office and patient messages to delegate office tasks, keep track of all patient messages and reduce missed communication.
Access complete medical summaries with a single click.	Medical Summary	Wolf's comprehensive medical summary includes problem lists, medications, allergies, visit, past medical, family and social histories, consultations, linked electronic documents, investigations and follow-ups.
Be more proactive in your patient outreach to enhance patient outcomes and increase billings.	Wolf Practice Search	Quickly create complex queries and immediately find the answers in your practice. Results can be easily integrated into the Wolf follow-up system for patient recall, or saved as rules that trigger when the patient is in the office. Easily incorporate clinical guidelines and best practices into your practice.
Get lab results in half the time; never misplace labs again. A significant timesaver for physicians and staff.	Electronic Lab Results	Wolf accepts any HL-7 electronic lab results, as well as manually input lab results, diagnostic imaging reports and other scanned documents. Lab results are directly imported into the patient file and are presented to the physician as un-reviewed results in the Electronic In-Basket. Lab results can be viewed graphically and can be incorporated into templates and flow sheets. You can even link medications and problems to specific lab results.
Streamline prescribing and refilling medications.	Prescription Management	Add, modify, refill and track patient medications. A phone refill system is also available for those clinics that accept phone refills and require the refill to be approved by the physician. Medications can be linked to lab results and problems/diagnosis.
Optimize the referral process. Generate complete, thorough referral letters in seconds.	Referral System	Take 30 seconds to do what used to take up to 10 minutes! Physicians can easily pull complete patient medical summaries into a formatted letter. As well, referrals can be grouped, organized and prioritized for making appointments and patient notifications.
Patient and office reminders at your fingertips.	Follow-Ups	Add follow-up tasks for yourself and your staff grouped by priority. Manage hundreds of follow-up tasks simply and effectively.
Never mis-file important patient documents again.	Electronic Document Management	Integrate outside documents into your office charts. Have easy access to scanned documents, digital images, drawings and more.
Use the Web as an additional information source.	Internet Tools	With the Internet tab on the Physician WorkDesk, save links to web frequently visited websites, save a web site as a patient handout, or link a web site to a particular problem.
All the power of Word with the flexibility of Wolf.	Microsoft Word Integration	Send patient information to Word for reviewing, printing or sending electronically.

